



ABN: 55 090 245 784

ADSL BROADBAND Application Form

© 2009 rev 01

Applicant Details

Title	First Name	Surname		
Company Name				
Address (Physical location for ADSL – Po Box not accepted)			Suburb	State
Address (Physical location for ADSL – Po Box not accepted)			Postcode	
Phone Number (Line to receive ADSL)	Phone Number - Work		Fax Number	
Username (8 characters Max. Will be your email address)		Username Option 2 (If first username is unavailable)		Password (8 to 16 characters)
Professional Installation required? (1 port only – No Network)			Router or modem required?	
<input type="checkbox"/> Yes (\$110* Conditions Apply) <input type="checkbox"/> No			<input type="checkbox"/> Netgear DG834 Wireless!!! \$165* <input type="checkbox"/> BYO - Configured @ TNQ \$44*	

ADSL Broadband Package Details

Plan	Activation Fee	Monthly Charge	Monthly Download (MB)	Please Tick
ADSL - 256	\$110	\$33.00	1 GB **	<input type="checkbox"/> 12mth <input type="checkbox"/> 24mth
ADSL - 256	\$110	\$39.99	3 GB **	<input type="checkbox"/> 12mth <input type="checkbox"/> 24mth
ADSL - 512	\$110	\$44.99	3 GB **	<input type="checkbox"/> 12mth <input type="checkbox"/> 24mth
ADSL - 512	\$110	\$49.99	10 GB **	<input type="checkbox"/> 12mth <input type="checkbox"/> 24mth
ADSL - 1500	\$110	\$69.99	10 GB **	<input type="checkbox"/> 12mth <input type="checkbox"/> 24mth

Conditions

- * Priced subject to change without further notice. Professional Installation outside the Mossman and Port Douglas areas will incur further charges. **ADSL Modem Configuration is charged at \$44 per modem. Network Installation rates are charged at \$88 per hour.**
- ** All Plans are Shaped (Speed Limited to 64Kbps) after the Monthly Download quota is reached.

Payment Method – Credit Card Only

<p>By signing this authorisation for payment –</p> <p>I acknowledge the receipt of and agree to abide by the CONDITIONS OF USE and the UNACCEPTABLE USAGE POLICY. Please visit http://www.conxx.com/TermsCond.htm</p> <p>I herby authorise TNQ P/L to debit my credit card with the amount of subscription fees and additional charges every period unless advised by me in writing.</p>	<input type="checkbox"/> Visa		Name on Card
	<input type="checkbox"/> MasterCard		Name of Applicant
	<input type="checkbox"/> Bankcard		Card Number
			Expiry Date
			Verification Number
		<small>Last 3 digits on the BACK of the credit card</small>	Signature

Signature

I/We have read and understood the terms and conditions on the following pages and agree to abide by them. I/We also verify being over the age of 18

Signature	Print Name	Date
-----------	------------	------



ABN: 55 090 245 784

ADSL Broadband Terms & Conditions

© 2009 rev 01

▸ Conditions

- An initial 12 month minimum contract applies to these services.
- Payments may only be made via credit card.
- Payments of Cash, Cheque and Bank Deposit are available, paid 3 Monthly in Advance.
- ADSL services are non-refundable [*1].

▸ Features

- Always-available connection - Connect anytime, no busy signals, dedicated connection to the Internet.
- Use your phone concurrently - Telephone line can place and receive calls concurrently - no second line needed!
- Dynamic IP address - Supports PPPoA client software or a PPPoE / PPPoA compatible firewall device.
- All Operating Systems Welcome - If it supports PPPoA.
- Bring your own ADSL device - Choose the device that suits your needs - bring your own or buy one from us at a competitive [1] rate - see our pricelist for details.
- Use anytime - No Peak/Off-peak time limitations on when you can use your service [2] No regional surcharge - Same access prices for any area we cover, metro or regional.
- 5 MB Web space included (for personal use only) [5]

▸ Limitations

- No resale of bandwidth. Unused Data is not transferable.
- Static IP addresses are available for an additional \$11 per month.

Conditions may change - If service conditions are changed in the future, customers will be permitted to cease using the service (outside the contract period) without penalty if the new conditions are not accepted.

Notes

You are required to read and agree to this document and the Conxx and APCS Terms and Conditions document before you apply for a DSL service through us. These documents are available on request and we encourage you to call us if you have any questions prior to lodging your order.

1. Customers wishing to terminate their ADSL service with Conxx prior to the end of the contract period are liable to pay any current outstanding fees and a Disconnection fee of; \$88 on a 12 Month Contract or \$198 on a 24 Month Contract. Once the ADSL Application form is lodged with Conxx, barring a Carrier service application rejection (only), the customer is liable for the charges for the term of the contract, including Activation and Disconnection Fees, if a request is made to terminate the ADSL service with Conxx prior the the end of the first contract date.

Written notice is required to terminate any ADSL service with Conxx.

Any requested plan changes to an ADSL service will take effect at the start of the next billing period.

Conxx Services are non-refundable.

2. Some ADSL providers provide different usage allocations for different time bands. We let you use your connection whenever you want without penalty.

3. Single mailbox, virus filter and spam filter are provided with this service.

4. Webspace activation is via a written request to mossman@conxx.com

Please be aware that if you:

- Change the name of Lessee of the telephone service you have ordered your DSL service on, or
- Change phone number , or
- Change service location (even if taking the same telephone number with you) ,or
- Change pre-selected phone carrier service or if Telstra disconnect your phone service (usually due to non-payment of Telstra bill),

Then Telstra will also disconnect your Conxx DSL service and you will need to reorder the service by submitting another application from. New service charges and another Activation Fee will apply from the time the new service is provisioned. In the case of changing line, location or phone carrier, a new DSL service may not be deliverable or a waiting period may apply. (Please call Conxx for more information). The above cases are not an all-encompassing list of events in which this may occur. Call Conxx for more information. An existing, active telephone line is required before a Conxx DSL service can be ordered.



ABN: 55 090 245 784

ADSL Broadband Service Options

© 2009 rev 01

Service Change Options

SERVICE CHANGE	\$55 per change	Charged if the customer wishes to vary the ADSL line speed. (No charge to change plans within a given speed; any plan changes requested take effect at start of next billing period) Please email mossman@conxx.com
-----------------------	-----------------	--

ADSL Customer Premises Equipment

**You will need an ADSL modem or router at your premises.
We sell and support the models below:**

Netgear DG834	\$125	Netgear DG834 - 4 port modem/router (special order)
Netgear DG834G	\$165	Netgear DG834G - 4 port wireless modem/router/firewall

**For minimal compatibility and configuration issues,
we recommend the Netgear DG834G Modem/Router/Firewall.**

- All modems/routers supplied by Conxx come with 1 filter / splitter.

Optional Customer Premises Equipment

ADSL-FS	\$16.50	ADSL Line Filter / Splitter. A filter is needed for each phone device on the ADSL activated line. Note that one filter is provided free with each ADSL modem/router purchased from Conxx.
----------------	---------	--

Optional Customer Premises Installation

ADSL-INST	\$110	Onsite Installation Service - includes: - Deploy ADSL Hardware in location. - Test and confirm operation. - Max 1.0 hr onsite; thereafter \$88 / hr or part thereof. This service is not available in all areas, please check with Conxx first.
------------------	-------	---

Information is current as of 01/04/2009, and is subject to change without notice.
All prices quoted include GST.